



भारत सरकार / Government of India
पत्तन, पोत परिवहन और जलमार्ग मंत्रालय
Ministry of Ports, Shipping and Waterways
समुद्रीय प्रशासन महानिदेशालय, मुंबई
Directorate General of Maritime Administration, Mumbai.

File No. 23-59/1/2024-CREW-DGS (C No. 32374)

Date: 31.07.2026

DGMA Circular No. 44 of 2026

Subject: Roll-out of BSID Version 2.0 for issuance of Biometric Seafarer's Identity Documents (BSID) to Indian Seafarers. – Regarding

Whereas, the issuance of Biometric Seafarer's Identity Documents (BSID) in the form of chip-based Card for Indian seafarers was rolled out w.e.f. 05.04.2019 vide Merchant Shipping Notice No. 02 of 2019 (F. No. CR/SID-CDAC(1)14(IV) dt 09.04.2019 in compliance with ILO Convention No. 185 and wherein over 4 Lakhs BSID Cards have been issued to Indian seafarers during this period.

2. And whereas, several issues have emerged which has necessitated the need for revamping of existing BSID module in order to cater to the requirements of Indian seafarers and other stakeholders under ever evolving dynamics of Maritime scene throughout the world, which includes but not limited to; i) Upgradation of BSID issuing software & mechanism thereof, ii) incorporation of facial biometrics technology into the BSID and iii) to ensure continued compliance with Seafarers' Identity Documents (SID) Convention (Revised), 2003 (No. 185).

3. And further, provisioning for submission of online applications for issuance of Replacement / Renewal BSIDs in the existing BSID module in case of expiry of validity of BSID or changes in personal particulars of any seafarer was not there in the existing BSID module which not only caused inconveniences to the seafarers at several foreign ports but sometimes also lead to imposition of penalties / fines upon the vessel.

4. In view of all above, the Directorate General of Maritime Administration (DGMA) hereby rolls out **BSID Version 2.0** for issuance of Biometric Seafarer's Identity Documents (BSID) for seafarers via which not only existing BSID User interface is being upgraded but also the utility for submission of online applications for issuance of Replacement / Renewal / Duplicate BSIDs is being made online to facilitate Indian seafarers for expiry of validity of their BSIDs or those who wish to amend / make changes in personal particulars on BSID or in case wherein BSID is lost by any seafarer.

5. It may be noted herein that the existing BSIDs issued to the seafarers remains valid till the respective date of expiry and no action is required regarding BSID 2.0 from the seafarers holding valid BSID card. BSID User Manual is attached herewith for reference of all concern herein.

6. This Circular comes into force w.e.f. 01st August, 2026.

7. This issues with the approval of the Competent Authority.

(Handwritten signature)
31.07.2026

(Capt. Bipin Kumar)

Dy. Director General of Maritime Administration (Crew)

Annexure- As above.

Biometric Seafarer Identity Document (BSID2.0)

Seafarer User Manual_v1

Prepared by

C-DAC Mumbai

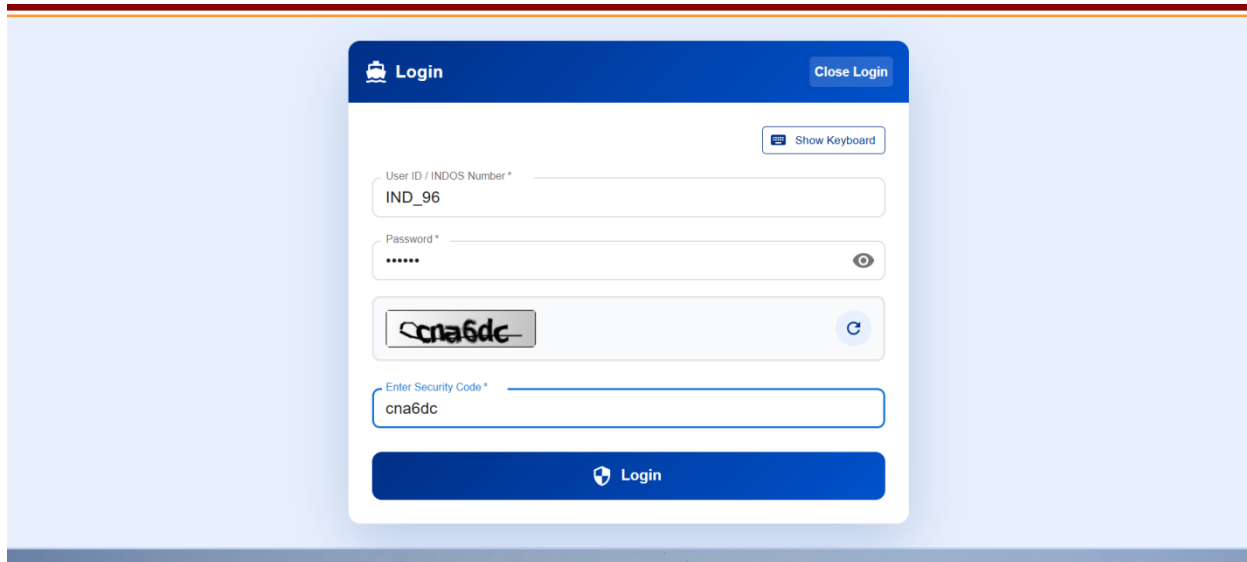
(Centre for Development of Advanced Computing)

Seafarer Application

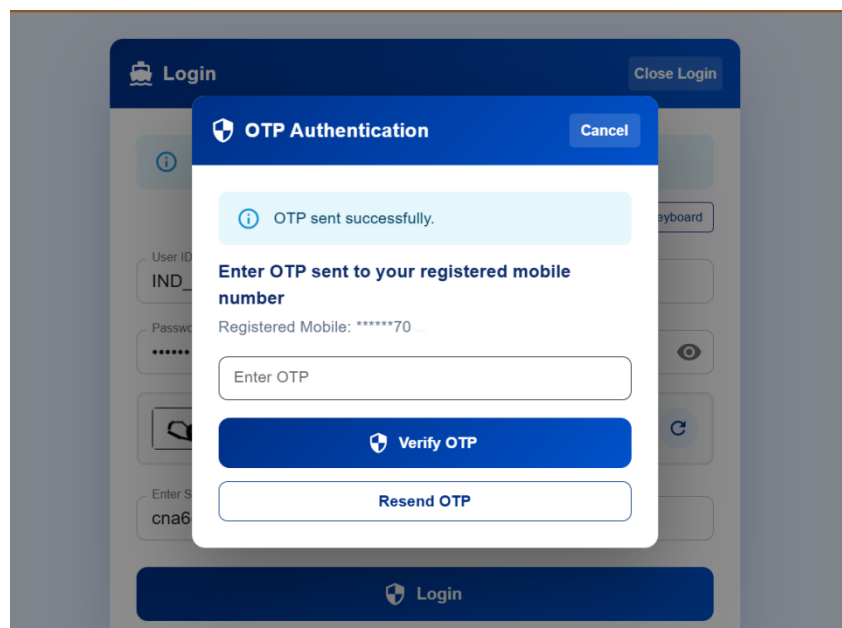
1) Login

The seafarer logs in to the portal using their INDOS Number and INDOS Password.

An OTP is sent to the seafarer's registered mobile number. Enter the OTP and proceed further.



The login screen features a blue header with a ship icon and the text "Login". A "Close Login" button is in the top right. Below the header, there is a "Show Keyboard" button. The main form contains four input fields: "User ID / INDOS Number *" with the value "IND_96", "Password *" with masked characters "*****", a CAPTCHA field showing "cna6dc", and "Enter Security Code *" with the value "cna6dc". A blue "Login" button with a shield icon is at the bottom.



An "OTP Authentication" modal is displayed over the login screen. It has a blue header with a shield icon and the text "OTP Authentication", and a "Cancel" button. The modal contains a light blue message box stating "OTP sent successfully.". Below this, it says "Enter OTP sent to your registered mobile number". It shows "Registered Mobile: *****70" followed by a truncated field. There is an "Enter OTP" input field, a blue "Verify OTP" button with a shield icon, and a "Resend OTP" button. The background login form is dimmed.

The screenshot shows the BSID Portal Seafarer Portal interface. The header includes the Biometric Seafarer Identity Document logo, a Grievance Management button, and a user profile for Theodore Das S... HQ. The left sidebar contains a menu with Dashboard, Forms, Make Payment, Application Status, and Print Documents. The main content area displays the user's name, a 'Complete Application' button, and application details: INDOS NO: IND_96, APP NO: N/A, SID NO: Not Issued. Below this are three status boxes: '0 Appointment Cancelled', '0 Application Rejected', and 'No Payment Payments Status'. A 'Current SID Application Status' section shows 'No Active Application' and 'ETA: N/A'. An 'Application Process Timeline' is displayed with steps 1 through 7: Application Submitted, Payment Processed, Biometric Data Capture, Data Verification, SID Issued, Card Printed, and Dispatched.

2) Apply for SID

For a fresh SID application, go to the Forms section from the left-hand menu and select Apply for SID. Complete the application form and proceed with the required steps.

The screenshot shows the BSID Portal Seafarer Portal interface with the 'Forms' section selected in the left sidebar. The main content area displays six application options, each with a 'CLICK TO OPEN' button: 'Apply For SID' (Popular), 'SID Renewal' (New), 'Schedule Appointment', 'Cancel Appointment', 'Duplicate SID Request' (New), and 'Replace SID Request' (New).

Note: The personal details displayed in the SID application form are fetched from INDOS. Applicants are advised to carefully verify all the information shown. If any information is found to be incorrect or outdated, please update the relevant details through the DG Shipping INDOS Portal before proceeding with the SID application. The SID application should be completed only after ensuring that all INDOS details are accurate and up to date.


Biometric Seafarer Identity Document
GOVERNMENT OF INDIA

Grievance Management


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HQ

BSID Portal
SEAFARER PORTAL

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All details, photo and signature are being taken from client/INDOS data when available.

SECTION 1: INDOS & CDC DETAILS

INDOS Number
IND_96

Date of Issue
05/04/2023

CDC Number
CDC5742531

Issuing Authority
MMD Kolkata

CDC Issue Date
03/08/2025

CDC Expiry Date
02/28/2028

SECTION 2: PERSONAL DETAILS

First Name
Theodore

Middle Name
Das

Last Name
Sundaram


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SECTION 2: PERSONAL DETAILS

First Name
Theodore

Middle Name
Das

Last Name
Sundaram

Father's Name
Darsh Sundaram

Sex
☒ Male ☐ Female

Date of Birth
05/19/1975

Nationality
INDIAN

Place of Birth
Haldia

Email Address
theodore.sundaram92@gr

Mobile No.

Height (In cm)
172.80

Identification Marks
Birthmark on neck
17/40 characters


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SECTION 3: DISPATCH ADDRESS

House No.
House No 96

Street
Street 19

Village / Post Office / Tehsil
Kolkata

District
Kozhikode

State / Union Territories
Andhra Pradesh

PIN Code
582825

Phone No. with STD Code
03282326234

Nearest Police Station
Kolkata Police Station

Note: The Dispatch address is manually Filled by the seafarer.

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SECTION 4: OTHER DETAILS

Q Have you ever applied for SID before?

☐ Yes, I have applied before ☐ No, this is my first time

Q Debarment Status

a. CDC

☐ Yes, I am debarred ☒ No, I am not debarred

b. SID

☐ Yes, I am debarred ☒ No, I am not debarred

Note: The applicant is required to carefully review and select the appropriate options based on their previous SID application history and current debarment status.

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Q Document Possession

a. Indian Passport

☒ Yes, I have ☐ No, I don't have

b. Indian CDC

☒ Yes, I have ☐ No, I don't have

After verifying all the information displayed in the application, review and accept the required declarations and consents, then click Submit Application to complete the application process.

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SECTION 5: CONSENT & DECLARATION

Photo from Client Database
No photo available in INDOS/client data. Blank will be sent.

Signature from Client Database
No signature available in INDOS/client data. Blank will be sent.

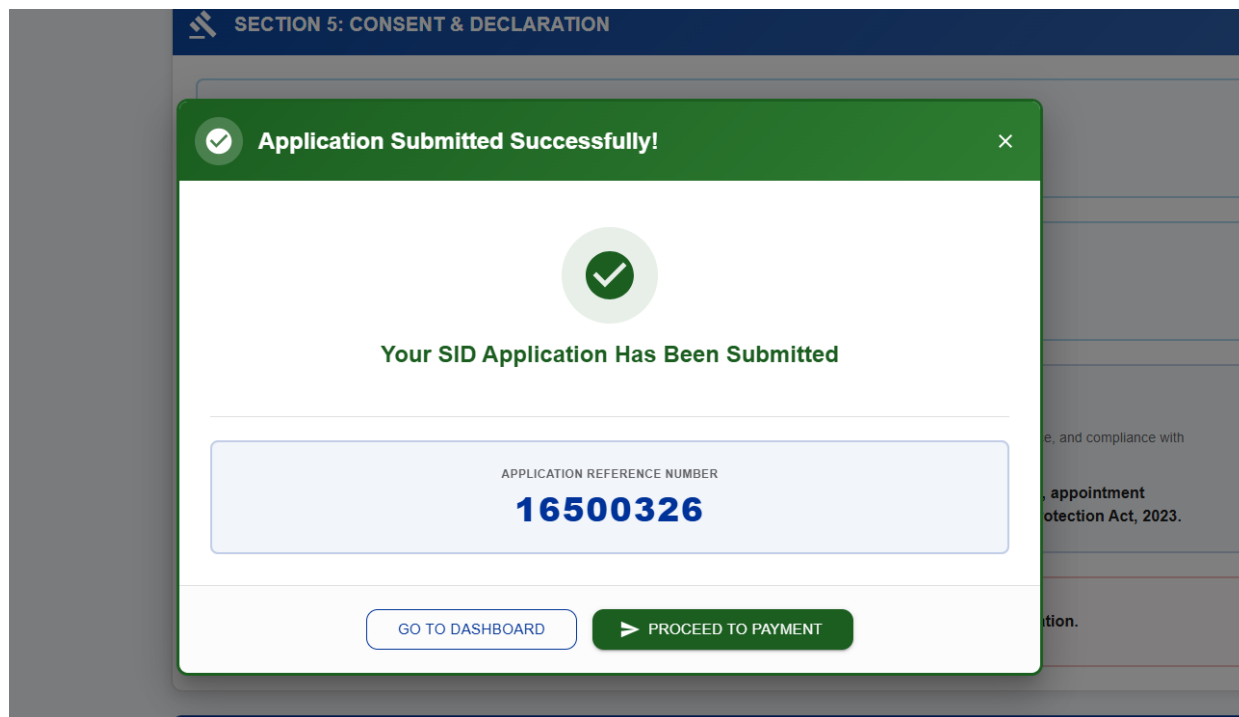
Purpose Limitation Compliance
Personal data collected in this application shall be used only for SID application processing, verification, appointment handling, issuance, and compliance with applicable law.

☒ I consent to the collection and processing of my personal data for SID application processing, verification, appointment scheduling, issuance, and compliance with applicable law, in accordance with the Digital Personal Data Protection Act, 2023.

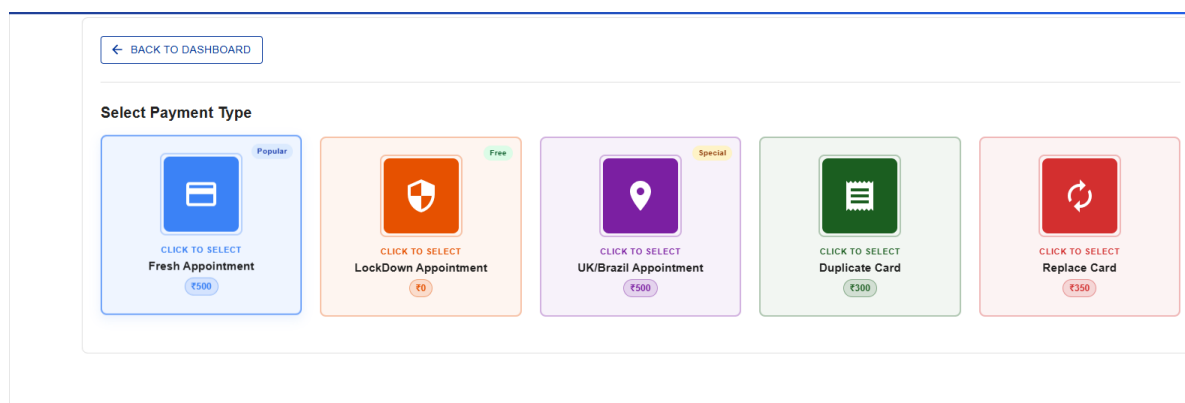
☒ I hereby declare that the information provided is correct and I accept the declaration to submit this application.

CANCEL SUBMIT APPLICATION >

Note: The Photo and the Signature Shown while filling the application is for the seafarers BSID Profile. This Photo and Signature will not appear in SID. The Photo and Signature Captured while Data Capturing Process will appear in the SID.



3) Proceed to Payment



Note: Please select the appropriate payment type based on the service required. Applicants applying for an SID for the first time and requiring a standard appointment should select Fresh Appointment. Applicants requiring a UK/Brazil appointment should select the corresponding option. In case of a lost, damaged, or unusable SID card, applicants may choose Duplicate Card, which does not require booking an appointment. Applicants seeking replacement of an existing SID due to changes or corrections in card details should select Replace Card. Please ensure that the appropriate payment type is selected before proceeding with the payment.

The screenshot shows the BSID Portal Seafarer Portal interface. The top header includes the Biometric Seafarer Identity Document logo, the text 'GOVERNMENT OF INDIA', a 'Grievance Management' button, and a user profile for 'Sarthak Vijay O...' with a dropdown arrow. The left sidebar contains navigation links: Dashboard, Forms, Make Payment (highlighted), Application Status, and Print Documents. The main content area has a 'BACK TO DASHBOARD' button and a 'Select Payment Type' section. Below this, it says 'Applying for INDOS No: IND_99'. There are five payment options, each with a 'CLICK TO SELECT' button and a price tag: 'Fresh' (₹1, Popular), 'Renew SID' (₹1), 'UK/Brazil' (₹1, Special), 'Duplicate Card' (₹1), and 'Replace Card' (₹1). The bottom left of the sidebar has a 'Logout' button.

Enter all the required Card details and Proceed to pay.

The screenshot shows the payment interface. At the top, there's a 'DS DG Shipping' header with a close button. The main section is titled 'Payment Methods' and has three options: 'Credit / Debit Cards' (selected), 'Net Banking', and 'Wallets'. The 'Credit / Debit Cards' section shows 'Card details' with fields for 'Card number', 'Expiration date', and 'Security code'. Below these is the 'Card holder name' field with the label 'Full name on card'. A 'Pay ₹1.00' button is at the bottom. To the right, a 'Summary' box shows 'Order ID: IND_9930071555309H' and 'Total Amount: ₹1.00'. The BillDesk logo is at the bottom of the summary box.

After completing the payment you will be redirected to the website. You can Download receipt by clicking "DOWNLOAD RECEIPT" button.


Biometric Seafarer Identity Document
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SEAFARER PORTAL

- Dashboard
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 Logout



Payment Completed Successfully

Your payment has been received and recorded. A receipt is available below.

Transaction Receipt

INDOS Number	IND_99
Transaction ID	DRS7BAJ1RB2KF7
Order / Reference ID	IND_9930071555309H
Amount	₹ 1.00
Date & Time	30/07/2026 15:58:11 IST
Status	SUCCESS


DOWNLOAD RECEIPT


BACK TO DASHBOARD

Directorate General of Shipping
 Biometric Seafarer Identity Document (BSID) - Payment Receipt

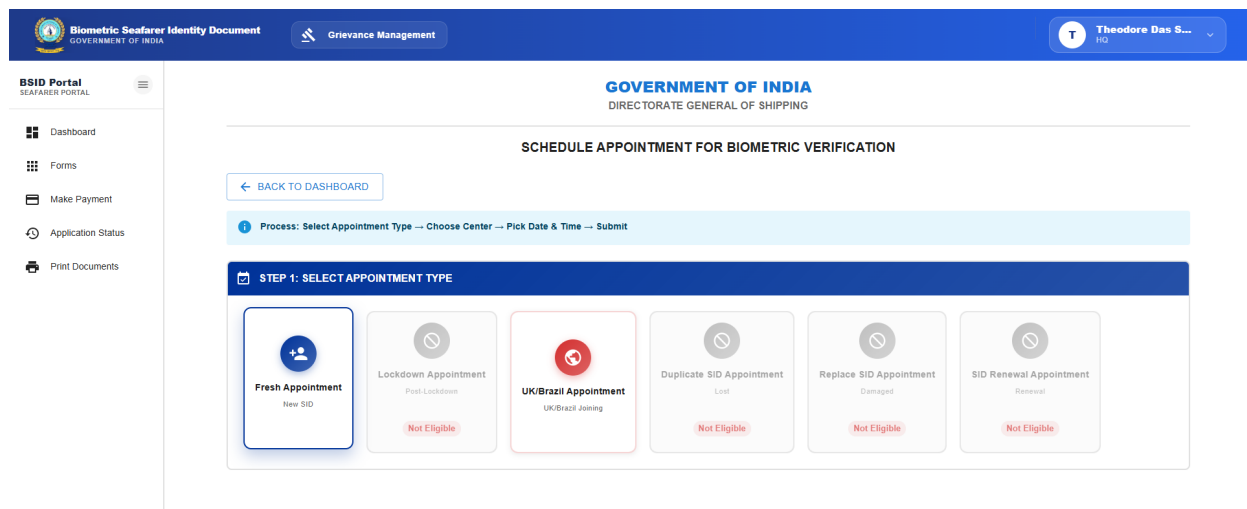
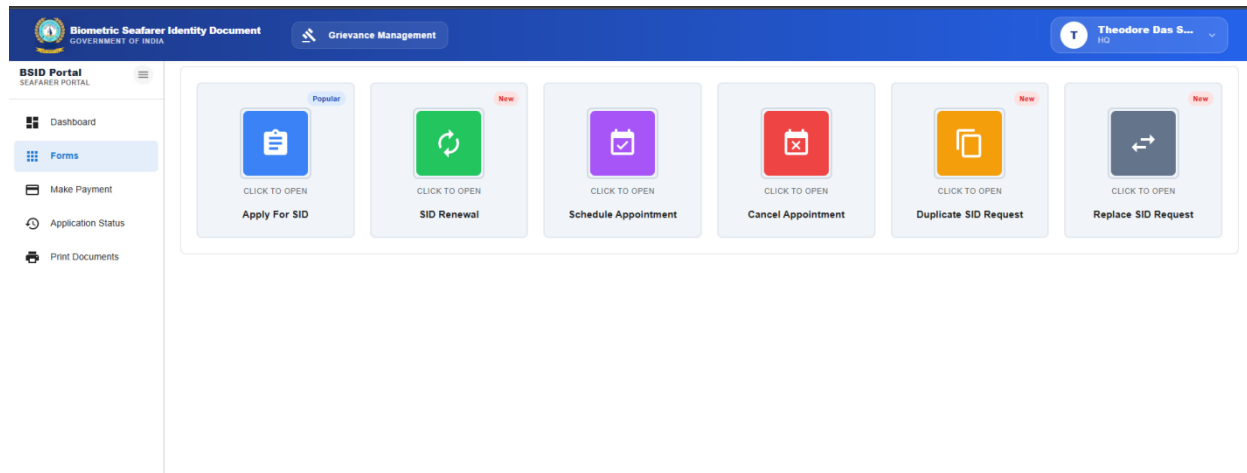
PAYMENT SUCCESSFUL

INDOS Number	IND_99
Transaction ID	DRS7BAJ1RB2KF7
Order / Reference ID	IND_9930071555309H
Amount Paid	INR 1.00
Payment Mode	Online (Payment Gateway)
Date & Time	30/07/2026 15:58:11 IST
Status	SUCCESS

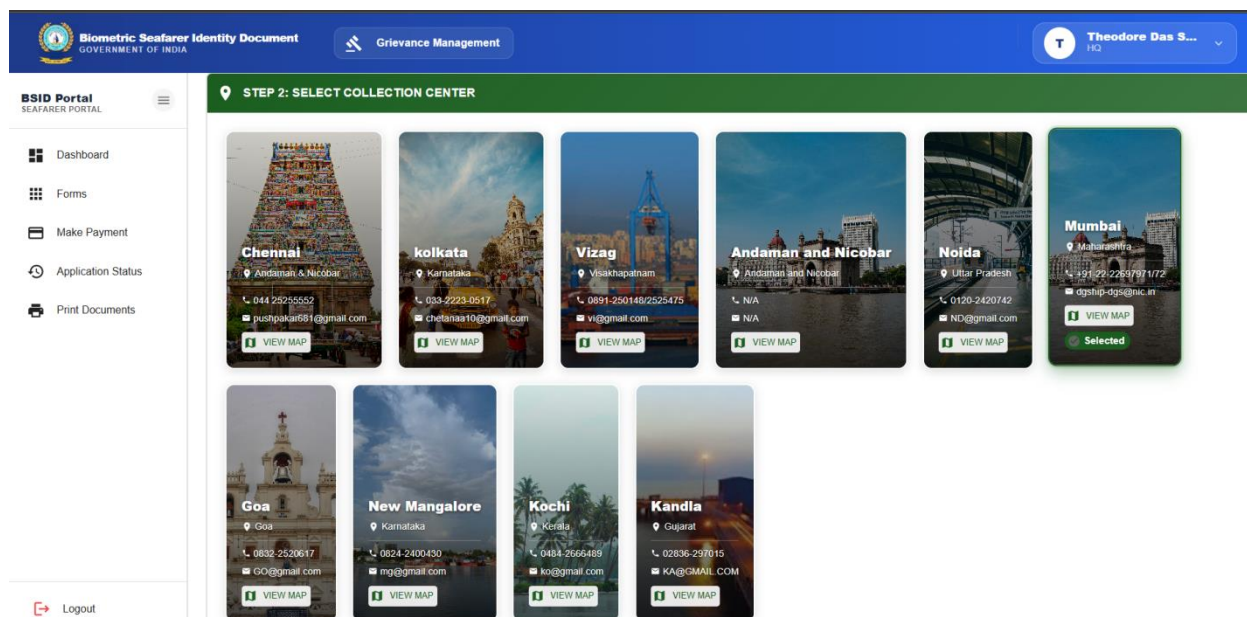
This is a computer-generated receipt and does not require a physical signature.
 Please retain this receipt for your records. For queries, contact the BSID helpdesk with your Transaction ID.

4) Schedule Appointment

Complete the payment procedure, then schedule an appointment.



Depending on the type of appointment required, select either Fresh Appointment or UK/Brazil Appointment. Thereafter, choose the preferred collection centre and select an available appointment date and time slot from the options provided.



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STEP 3: SELECT DATE

Available dates for the next 30 days (excluding weekends and holidays)

29 MONDAY Jun 2026 4 slots available	30 TUESDAY Jun 2026 4 slots available	1 WEDNESDAY Jul 2026 4 slots available Selected	2 THURSDAY Jul 2026 4 slots available	3 FRIDAY Jul 2026 4 slots available	6 MONDAY Jul 2026 4 slots available	7 TUESDAY Jul 2026 4 slots available	8 WEDNESDAY Jul 2026 4 slots available	9 THURSDAY Jul 2026 4 slots available	10 FRIDAY Jul 2026 4 slots available
13 MONDAY Jul 2026 4 slots available	14 TUESDAY Jul 2026 4 slots available	15 WEDNESDAY Jul 2026 4 slots available	16 THURSDAY Jul 2026 4 slots available	17 FRIDAY Jul 2026 4 slots available	20 MONDAY Jul 2026 4 slots available	21 TUESDAY Jul 2026 4 slots available	22 WEDNESDAY Jul 2026 4 slots available	23 THURSDAY Jul 2026 4 slots available	
24 FRIDAY Jul 2026 4 slots available	27 MONDAY Jul 2026 4 slots available	28 TUESDAY Jul 2026 4 slots available	29 WEDNESDAY Jul 2026 4 slots available	30 THURSDAY Jul 2026 4 slots available	31 FRIDAY Jul 2026 4 slots available	3 MONDAY Aug 2026 4 slots available	4 TUESDAY Aug 2026 4 slots available	5 WEDNESDAY Aug 2026 4 slots available	
6 THURSDAY Aug 2026 4 slots available	7 FRIDAY Aug 2026 4 slots available	10 MONDAY Aug 2026 4 slots available	11 TUESDAY Aug 2026 4 slots available	12 WEDNESDAY Aug 2026 4 slots available	13 THURSDAY Aug 2026 4 slots available	14 FRIDAY Aug 2026 4 slots available	17 MONDAY Aug 2026 4 slots available	18 TUESDAY Aug 2026 4 slots available	

STEP 4: SELECT TIME SLOT

Available time slots for Wednesday, 01 July 2026

10:00 - 11:00 Capacity Available Booked 30 30 slots 0 Many slots	12:10 - 13:10 Capacity Available Booked 30 30 slots 0 Many slots	13:15 - 14:15 Capacity Available Booked 30 30 slots 0 Many slots Selected	14:25 - 15:25 Capacity Available Booked 30 30 slots 0 Many slots
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CONFIRM & SCHEDULE APPOINTMENT

5) Cancel Appointment

A seafarer may cancel an appointment only until it has been verified by the Verification Officer. A maximum of three appointment cancellations is permitted. Once this limit is exceeded, the applicant will be required to make the applicable payment again before booking a new appointment.

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Forms

- Apply For SID
- SID Renewal
- Schedule Appointment
- Cancel Appointment**
- Duplicate SID Request
- Replace SID Request

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CANCEL APPOINTMENT

Review and cancel your scheduled appointment

[← BACK TO SCHEDULE](#)

APPOINTMENT DETAILS

Review your appointment information

Indos Number	Appointment ID	Status	Type	Center	Date	Time	Previous Cancel Count
IND_96	1263158401	TAKEN	Fresh	Mumbai	01/07/2026	12:10 PM - 01:10 PM	0

Cancel History Meaning
This shows how many times this appointment was previously cancelled.

Applicant Name
Theodore Das Sundaram

Email
theodore.sundaram92@gmail.com

Mobile

Important Notice
Once cancelled, you will need to reschedule a new appointment. This action cannot be undone.

[BACK TO SCHEDULE](#) [CANCEL APPOINTMENT](#)

6) Print Documents

Seafarers may download and print a copy of their SID application by selecting the Print Documents option from the menu.

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DIRECTORATE GENERAL OF SHIPPING

APPLICATION FORM - SEAFARER'S IDENTITY DOCUMENT (SID)

Application No: 16500326
Name: THEODORE DAS SUNDARAM
Date of Birth: 19/05/1975
Status: Confirmed

Applicant Photo

INDOS & CDC DETAILS			
INDOS NO	IND_96	Issue Date	04/05/2023
CDC NO	CDC5742531	Issue Date	08/03/2025
CDC Expiry	28/02/2028	Authority	MMD Kolkata

PERSONAL DETAILS	
Name	THEODORE DAS SUNDARAM
Father's Name	Darsh Sundaram
Sex	Male

[Logout](#)

7) Duplicate SID

If an SID card is lost or damaged, the seafarer may apply for a Duplicate SID through the portal. Once the application is processed and approved by the Issuing Officer, the Duplicate SID card will be dispatched to the correspondence address provided by the applicant during the application process.

DUPLICATE SID REQUEST

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FIR / COMPLAINT DETAILS

FIR / COMPLAINT Number *

FIR / COMPLAINT Date *

Police Station Name *

Country *

State *

District *

Upload FIR / COMPLAINT Copy *
dfsfd.pdf

Once all required fields have been filled in, upload the FIR/Complaint copy and click Submit Duplicate Request.

After applying for Duplicate SID you have to complete the payment process and then you have to schedule an appointment. Select **Duplicate SID Appointment**, select the desired Collection Center and the appropriate time slot and schedule the appointment.

Note: If your previous appointment still exists then you need to cancel your previous appointment and then reschedule a new one.

8) Renew SID

If an SID card has expired or has completed its five-year validity period from the date of issue, the seafarer may apply for SID Renewal through the portal.

SEAFARER IDENTITY DOCUMENT SID RENEWAL FORM

Directorate General of Shipping, Government of India

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SECTION 1: EXISTING SID DETAILS
Current SID information (Read-Only)

Below details are fetched from your existing SID record. These cannot be edited.

SID Number M35362836	Application ID 16500326	First Name Theodore	Middle Name Das
Last Name Sundaram	Gender male	Date of Birth 05/19/1975	Place of Birth Haldia
Nationality INDIAN	Identification Mark Birthmark on neck		

SECTION 2: PERSONAL DETAILS

INDOS Number IND_96	INDOS Issue Date 05/04/2023	CDC Number CDC5742531	CDC Issuing Authority MMD Kolkata
CDC Issue Date 03/08/2025	CDC Expiry Date 02/28/2028	First Name Theodore	Middle Name Das
Last Name Sundaram	Father's Name Darsh Sundaram	Gender male	Date of Birth 05/19/1975
Place of Birth Haldia	Nationality INDIAN	Height (cm) 172.80	Identification Marks Birthmark on neck
Email theodore.sundaram92@gmail	Mobile Number		

SECTION 3: ADDRESS DETAILS

House No House No 96	Street Street 19	Village / City Kolkata	District Kozhikode
State Andhra Pradesh	PIN Code 582825	Phone Number 03282326234	Nearest Police Station Kolkata Police Station

Note: The Dispatch address is manually Filled by the seafarer.

SECTION 4: APPLICATION DECLARATIONS

Have you applied before? Have you been denied CDC? Have you been denied SID? Do you have Passport? Do you have CDC?

☐ Yes ☒ No
 ☐ Yes ☒ No
 ☐ Yes ☒ No
 ☒ Yes ☐ No
 ☒ Yes ☐ No

SECTION 5: PHOTO AND SIGNATURE

Photograph

⚠ Photograph not available.

Signature

⚠ Signature not available.

SECTION 6: CONSENT AND SUBMISSION

Purpose Limitation Compliance
 I understand and agree that my personal data will be used only for processing my SID renewal application and related statutory verification activities.

☒ I agree to Purpose Limitation Compliance.

Declaration
 I hereby declare that the information furnished by me is true and correct to the best of my knowledge and belief.

☒ I accept the above declaration.

[REFRESH DATA](#) [SUBMIT RENEWAL](#)

After verifying the details and selecting the appropriate options, click Submit Renewal.

After applying for Renewal SID you have to complete the payment process and then you have to schedule an appointment. Select **Renewal SID Appointment**, select the desired Collection Center and the appropriate time slot and schedule the appointment.

Note: If your previous appointment still exists then you need to cancel your previous appointment and then reschedule a new one.

9) Replace SID

The Replace SID facility is intended for applicants who wish to request corrections or modifications to the details printed on an existing SID card. The applicant must select the appropriate reason for replacement and upload a copy of the existing SID card or any supporting document relevant to the requested correction. The uploaded document must be in PDF or image format and must not exceed 2 MB in size. Once the request is submitted, it will be processed by the concerned authorities for verification and approval.

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REPLACE SID REQUEST
Request replacement of SID for corrections

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SECTION 1: CORRECTION DETAILS
Select reason and upload existing SID / supporting document

Reason for Replacement **

Upload Existing SID / Document *
PDF or Image (max 2MB)

[CANCEL](#) [SUBMIT REPLACE REQUEST](#)

After applying for Replace SID you have to complete the payment process and then you have to schedule an appointment. Select **Replace SID Appointment**, select the desired Collection Center and the appropriate time slot and schedule the appointment.

Note: If your previous appointment still exists then you need to cancel your previous appointment and then reschedule a new one.

10) Application Status

Seafarers can track the progress and current status of their SID application by selecting the Application Status option from the menu. This section provides information on the various stages of application processing, enabling applicants to monitor the status of their application and stay informed of updates.

The screenshot shows the 'APPLICATION STATUS DASHBOARD' for Theodore Das Sundaram. The dashboard includes a 'BACK TO DASHBOARD' button and a 'VIEW SID CARD' button. Below these, a table displays application details:

APPLICANT NAME	APPLICATION ID	APPLIED DATE	LAST UPDATED
Theodore Das Sundaram	16500326	20 Jun 2026	20 Jun 2026

Below the table, the 'INDOS & SID DETAILS' section shows:

INDOS NUMBER	SID NUMBER	Status
IND_96	M35362836	Issued

At the bottom, three summary cards are displayed:

- 0** Appointments Cancelled
- 0** Applications Rejected
- 1** History Records

The seafarer can also view their SID card in the Application Status section by clicking View SID Card once it has been issued by the Issuing Officer.

The screenshot shows the 'PAYMENT DETAILS' and 'APPOINTMENT DETAILS' sections. The 'PAYMENT DETAILS' section shows:

Field	Value	Status
Status		OK
Amount	₹300	
Transaction ID	DWR6EO87U4QVLX	
Date	20 Jun 2026	

The 'APPOINTMENT DETAILS' section shows:

Field	Value	Status
Status		Iskari
Type	Fresh	
Date	01 Jul 2026	
Time	12:10 PM - 1:10 PM	
Center	Mumbai	

✓ VERIFICATION STAGES	
Stage	Status
1 Application Submitted	✓ Completed
2 Payment Processed	✓ Completed
3 Appointment Taken	✓ Completed
4 Biometric Data Capture	✓ Completed
5 Data Verification	⌚ Pending
6 SID Issued	✓ Completed
7 Card Printed	⌚ Pending
8 Dispatched	⌚ Pending

1 APPLICATION HISTORY TIMELINE (1 Records)

2026-06-20

📧

📧

SID Generated

No remarks provided

#1

📌

Important: This timeline shows all 1 actions performed by officers and system updates. You will receive notifications for important status changes via email and SMS.